IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

**[System] Has Levels of Arsenic Above the Drinking Water Standard**

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. On [date], we received notice that the sample(s) collected on [date(s)] showed that our system exceeds the standard, or maximum contaminant level (MCL), for Arsenic. The maximum contaminant level (MCL) for Arsenic is 5 μg/L and is based on the running annual average (RAA). The RAA is determined by averaging all the samples collected for the past 12 months at the treatment plant.

**[If Applicable]:** A confirmation sample collected on [insert confirmation sample date] showed Arsenic levels at [insert confirmation sample result]. The average of these two samples is [insert average of two samples], which contributed to the running annual average (RAA).

**[OPTION 1: Running Annual Average Calculated]** The average level of Arsenic over the last year (RAA) has been [level] μg/L **OR** **[OPTION 2: High Value Detected and Will Continue to Exceed]** Arsenic was found at [level] μg/L which will cause the RAA to exceed the MCL regardless of the next three quarter results **OR** **[OPTION 3: High Value Detected Previously and Continuing to Exceed]** As we informed you in a public notice on [date], sample results on [give date associated with the high value sample] showed Arsenic levels in the water at [insert sample result that causes the RAA to be above the MCL], which caused the RAA to exceed the MCL even though our most recent sample taken on [date] is below the MCL at [insert sample result for this quarter].

**What does this mean?**

This is not an emergency. If it had been, you would have been notified within 24 hours. *\*However, some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system and may have an increased risk of getting cancer. \**

For more information, refer to: <https://www.nj.gov/health/ceohs/documents/dwf_arsenic.pdf>.

**What should I do?**

* There is nothing you need to do. **You do not need to** boil your **water** or take other corrective actions**.** However, if you have specific health concerns, consult your doctor.
* If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

**What is being done?**

[Describe corrective action.] We anticipate resolving the problem within [estimated time frame].

\*For community water systems, if only one portion of the service area is impacted and you were granted permission from the state to limit the distribution of the public notice, it is highly recommended to include a map of the afflicted area. The system should copy and paste a map below if it elects to include one\*

**OPTION**: Only a portion of our service area, specifically [AREA] is affected by this public notice. Please see find a map illustrating the affected area [attached/enclosed/below].

For more information, please contact [name of contact] at [phone number] or [mailing address].

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by [system]. PWSID#: \_\_\_\_\_\_\_\_\_\_\_.

Date distributed: \_\_\_\_\_\_.