



# NJ-CERT Module 9:

## Technician Resources & Repair Assistance

A course made for New Jersey's Certified Emission Repair Technician (ERT)

Presented by the NJ Department of Environmental Protection (DEP)  
Bureau of Mobile Sources



- **Note:** If you have not printed out the [Master Acronym List](#), please do so now **OR** have it open while viewing these Modules.
- For detailed rules and regulations, please visit [Section 2](#) on the NJ-CERT homepage.

Thank you

# Overview

- Cleaning the air for all New Jersey residents is a major goal of the Inspection and Maintenance program.
- The websites we provide in this module contain a wealth of information and can aid you in your efforts to repair a vehicle.
- Each link we provide is accompanied by a description of the website along with program information so you can choose references you find relevant to you.
- It is essential you become familiar with these websites, since many of them will be an asset to your every day work.
- ❖ The non DEP websites listed are for informational purposes. The DEP does not endorse or promote any non DEP website.

## More Information on... NJ Inspections

- Website Link: <http://www.njinspections.com/>.
- NJ Inspections is a great website for technicians to visit if they want to expand their understanding of the inspection process and for tips and tricks on how to prepare for an inspection.
- There are useful printouts and pamphlets that can be given to motorists that elaborate on a variety of topics such as: OBD inspection preparation, emissions tests results, and what to do if you fail an emissions inspection.
- Also on the NJ Inspections website is a locator for where to find an inspection facility and a portal where you can search for safety issues and recalls.
- The NJ Inspections website is owned and operated by NJMVC & has updated information from the NJDEP.

## More Information on...

# NJDEP Bureau of Mobile Sources

- Website Link: <https://www.stopthesoot.org/>.
- The NJDEP - Bureau of Mobile Sources website is full of valuable information regarding the ERT Program (Emission Repair Technician).
  - It includes: requirements, recertification, even informational items such as advisories and enforcement events.
  - It is **CRUCIAL** technicians become familiar with the [Bureau of Mobile Sources ETEP website](#). This is where all the information regarding the ERT Certification Program is found.
  - Contact information is located on the main page.

## More Information on... EPA Laws & Regulations

- Website Link: <https://www.epa.gov/transportation-air-pollution-and-climate-change>
- Website Link: <https://www.epa.gov/state-and-local-transportation>
- The US Environmental Protection Agency has an extensive website that is a great resource for anyone interested in air quality, climate change and the rules/regulations behind it.
- As a committed Emission Repair Technician, your career is key to keeping our air breathable and unpolluted for future generations.
- The EPA details the impact mobile sources have on our environment and what we are doing to better things.

## More Information on...Pro Demand

- Website Link: <https://mitchell1.com/prodemand/>
- Pro Demand is a car repair technical support website. It has a wide range of topics covered, but a **paid subscription** is required in order to take advantage of all the available resources.
- “ProDemand® delivers complete OEM repair, estimating & maintenance information, along with exclusive real-world knowledge in a single lookup, to help automotive technicians repair vehicles more accurately and efficiently.”

## More Information on... RepairBuddy

- Website Link: <http://shiftmobility.com/repairbuddy/>
- RepairBuddy helps technicians “quickly find contextual repair information relevant to the job at hand, order parts that fit the first time with the integrated VIN scanner and license plate lookup, and turn jobs around faster. There’s no need to purchase additional computers or devices – you can access RepairBuddy right on your smartphone.”
- This service is only available with a **paid subscription**.



## More Information on... ALLDATA

- Website Link: <https://www.alldata.com/alldata-repair>
- ALLDATA is another **paid subscription** service that provides “Instant access to the industry’s most complete and up-to-date OEM repair information, repair and maintenance procedures, diagnostic information, TSBs, DTCs, and more, 300,000+ interactive color wiring diagrams (in addition to OEM diagrams), millions of Probable Causes and 100,000+ verified/suggested repairs in Community, and support from the ALLDATA Library team for hard-to-find OEM data.”

## More Information on... Identifix

- Website Link: <https://www.identifix.com/>
- Identifix requires a **paid subscription**.
- “Direct-Hit by Identifix is the automotive service, maintenance and repair industry’s largest and most reliable database of continually updated, experience-based information for what breaks on vehicles and how to fix it. In addition to over 2,000,000 confirmed fixes and shortcut tests gathered from our live hotline, our Direct-Hit online system includes genuine OEM service and repair information for unedited factory data technicians can count on. And our Repair Hotline Service features over 45 OE factory-trained, ASE Master, L1 Carline Specialists standing by and ready to assist.”

# Additional Resources for Motorists

- Sometimes, explaining topics to motorists can be challenging-especially when it comes to their vehicle not working properly.
- Using these resources and forms below can help a motorist understand what went wrong during their inspection, and guide them through the next steps in order to resolve their situation.
- For failed emissions inspections: [Emissions Failure Brochure](#) [Understanding Emissions Brochure](#)
- For “readiness” failures: [Readiness Brochure](#)
- For general inspection failure questions: [FAQ's](#)