

STORMWATER FLOODING IN YOUR TOWN?

What to do...

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For Emergency Situations **call 911** immediately and then contact the **NJDEP's HOTLINE** at **1-877-WARN-DEP (1-877-927-6337)** when it is safe to do so.



After the emergency situation has subsided, and for non-emergency situations, contact your local municipality's stormwater coordinator on their webpage to inform them about the flooding incident.

You may also report non-emergency flooding situations to the NJDEP's HOTLINE number above OR you can report these instances along with photos to the NJDEP via the mobile app, **WARN NJDEP**.



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The following information is also provided to help differentiate among various types of flooding and the best points of contact to resolve future flooding:

1. Flooding that originates from a tidal waterbody is due to naturally occurring events and cannot be resolved easily, if at all. Measures that could possibly lessen the severity or occurrences require a great deal of resources and time. These measures would need to be initiated at the municipal level.
2. If the flooding originates from a non-tidal waterbody, the municipality should be the first point of contact. If they are unable to resolve the problem, the flooding should be reported to the HOTLINE. The ability of the municipality or the Department to resolve a particular flooding situation will vary greatly depend on the underlying cause of the flooding.
3. If the flooding originates from runoff from a residential property, the first point of contact should be the municipality. However, it is most likely that this issue is beyond the legal jurisdiction of the municipality or the Department.
4. If the flooding originates from runoff from a public roadway, the first point of contact should be the owner of that roadway, whether it is a state, county, or municipal roadway. If you are unsure of ownership, contacting the municipality would be the best place to start. If the owner of the roadway is unable to resolve the problem, the flooding should be reported to the HOTLINE.
5. If the runoff originates from a commercial property, then the first point of contact should be the owner of that property. If they are unable to resolve the problem, the flooding should be reported to the HOTLINE.

Potential flooding causes & Associated Evidence:

1. Faulty storm drains or culverts.
 - a. Damaged stormwater infrastructure.
2. Clogged storm drains or culverts.
 - a. Pooling water above storm drain inlet.
 - b. Excessive debris buildup in or on storm drain inlets, the piping below the inlets, wire mesh, or culvert tunnel.
 - c. Complete absence or sparse stormwater flow from culvert opening following a rain event.

