| 1  | STATE OF NEW JERSEY                           |  |  |  |
|----|---|--|--|--|
| 2  | DEPARTMENT OF ENVIRONMENTAL PROTECTION        |  |  |  |
| 3  |   |  |  |  |
| 4  | IN THE MATTER OF:                             |  |  |  |
| 5  | N.J. CLEAN WATER COUNCIL PUBLIC :             |  |  |  |
| 6  | HEARING: :                                    |  |  |  |
| 7  | WATER INFRASTRUCTURE MANAGEMENT AND :         |  |  |  |
| 8  | FINANCING :                                   |  |  |  |
| 9  |   |  |  |  |
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| 11 | Department of Environmental Protection        |  |  |  |
| 12 | 401 East State Street                         |  |  |  |
| 13 | Trenton, New Jersey                           |  |  |  |
| 14 | October 12, 2010                              |  |  |  |
| 15 | 9:00 a.m.                                     |  |  |  |
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2 4 THOSE IN ATTENDANCE: So starting around 10:00 maybe a little later, 2 10:15 since we are a little late getting started JESSICA RITTLER SANCHEZ, Chair, NJCWC 3 we will have public testimony. BOB MARTIN, Commissioner 4 I encourage anyone who is in the 5 LEE SOLOMON, President 5 audience who wants to speak, please register. We 6 MARC PFEIFFER, Deputy Director, Division of Local 6 will give everybody five minutes to speak and 7 when that section is over then that will be 8 PAMELA GOODWIN, ESQ., Vice Chair 8 finished. DANIEL VAN ABS, PhD, 2nd Vice Chair 9 We also urge submission of written 10 ANTHONY McCRACKEN 10 comments. Written comments are just as important ROBERT BRESLIN, AFL-CIO 11 as the public comments that you make today. You 12 GEORGE BAKUN, NJ Business & Industry 12 can refer to those and it serves as a good 13 JAMES REQUA, Ed.D., Department of Community 13 permanent record of what we are talking about. 14 Affairs 14 Because the document that we are going over 15 JAMES COSGROVE, P.E., N.J. Society of 15 today, along with the questions that we are 16 Professional Engineers 16 addressing, your comments too, is only in a draft 17 LOU MASON NEELY, League of Municipalities form and we will be finalizing that offer in next 17 18 RAYMOND ZABIHACH, NJ Association of Counties 18 few months to submit to the Commissioner and your 19 AMY GOLDSMITH 19 comments will advise how that final draft gets 20 FERDOWS ALI, Department of Agriculture 20 written. 21 21 CHRIS STURM I think it would be appropriate for 22 STANLEY V. CACH, DEP 22 the Clean Water Council to introduce themselves 23 ELLA FILIPPONE, Ph.D. (no appearance) 23 please, your name and what sector you represent. ANTHONY VALENTE, (no appearance) 24 We will start with the end 25 25 MR. NEELY: Lou Neely, representing 3 5 1 MS. SANCHEZ: Good morning, I am the League of Municipalities. Jessica Rittler Sanchez, Chair. New Jersey Clean 2 MR. CACH: Stan Cach, representing 3 DEP liaison Clean Water Council. Water Council and I, welcome you, and thank you 4 MR. ZABIHACH: Raymond Zabihach from 4 for coming on this rather dreary Tuesday. 5 5 This is the New Jersey Clean Water Morris County representing the New Jersey 6 Association of counties Council's Annual Public Hearing and we are a 7 7 statutorily assembled advisory council, to the MR. ALI: Ferdows Ali, I represent 8 8 Commission of New Jersey Environmental the New Jersey Department of Agriculture 9 9 DR. REQUA: James Requa, Protection. 10 10 representing the New Jersey Department of We are 17 members appointed by the Governor and also representing state agencies. 11 **Community Affairs** 12 We are charged with many things; one of which is 12 MR. BAKUN: George Bakun, 13 representing New Jersey Business and Industry 13 to have an annual public hearing so we are having 14 that today. 14 Association. 15 Our purpose today is to hear public 15 MR. COSGROVE: Jim Cosgrove, I am representing New Jersey Society of Professional 16 testimony on the recommendation of the white 16 Engineers. 17 paper that is posted on our website and I hope it 17 18 MR. McCRACKEN: I am a public member 18 was disseminated very generously through the 19 e-mail to everyone, and it's been out there for a 19 of the Council. 20 MR. VAN ABS: Also a public member of 20 while, and there's also four questions and I will 21 get to those a little bit later. 21 Council. 22 22 The format today will be the first MS. GOODWIN: Pamela Goodwin with 23 the law firm of Saul Ewing. I am a public member 23 hour we will have three speakers that we have invited to speak to the issues at hand. After 24 of the Council and like Dan, I am a Vice Chair. 25 MS. SANCHEZ: I represent the that, it will take about an hour we anticipate.

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Delaware River Basin Commission.

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This is an important topic, you have been hearing about it probably all weekend. This topic of infrastructure has been the subject of national state and local focus infrastructure financing and asset management is something that we found to be very important and this isn't something that we pulled out of our hat. We have been working on this since 2007, 2008, public hearings.

10 11 The focus, the public comments 12 pushed us in the direction of looking at the way 13 the financial assets were managed and how -- the differences in discrepancies between the public and private sectors, and the way that the state

15 16 managed those -- the utilities.

17 We put together, with the 18 recommendation of the commission and then 19 Commissioner Moriello and an ad hoc committee of several people, and I'd like to take the time and 21 I beg your indulgence, I would like to thank 22 them. Each one of them spent quite a bit of 23 time. It was led by our -- it was chaired by Dan

Van Abs, and also Victor Forkowitz representing

25 the Board of Public Utilities, Ellen Gulbinski,

1 local government agents and provides technical 2 assistance and policy advice, and we will be 3 hearing from Marc Pfeiffer on that and of course, New Jersey Department of Environmental Protection 4 5 Commissioner, Bob Martin is here to speak on

6 behalf of the Department and I would welcome you 7 this morning. Thank you for being here.

8 MR. MARTIN: Thank you Jessica very 9 much and thank all of you for being here today 10 and participating in the hearing. I first want 11 to thank the Clean Water Council for all your 12 hard work. You are one of the most active 13 councils, boards, commissions that we have at the 14 DEP and you have come back with real work, real 15 recommendations, real thoughtful process on

16 getting things done, and I think that is 17 extremely important and very valuable to the 18 state. 19 I find it extremely valuable. I

20 have met with you guys before and you have been 21 extremely helpful as we work through ideas. One 22 of the most critical issues in this state is the 23 infrastructure the state, clean water 24 infrastructure in the state. We've got to deal

25 with both treatment of the water and we also need

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Executive Director of AEA Association

Environmental Authorities. Robert Fisher,

3 Executive Director of New Jersey Water

4 Environment Association. Robert Rabstein, New

5 Jersey American Waterworks Association, water

utility counsel, he is corporate counsel for New

7 Jersey American. Howard Woods who is a

8 consultant. Russ Fanarri, is an ex-officio

member along with me and Jim Mercai and Stan

10 Cach, also served on that committee. Dan was

11 very instrumental in getting their input, writing

12 up a white paper, reviewing it with the council,

and we reviewed it several times and the draft

13

14 that is out there is several years of work.

15 We have invited three speakers today 16 that have jurisdiction in various ways over the

17 issues of water/wastewater and storm water

18 infrastructure and asset management. That would

19 be Board of Public Utilities Mr. Solomon. He

20 will be speaking for BPU, they have jurisdiction

21 over utility rates and facilities that is

22 including water and wastewater for investor owned

23 utilities sector.

24 The New Jersey Division of Local

25 Government Services ensures physical integrity of to deal with the supply of potable water in the

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2 state, and I think it's one of those situations

3 where we need really advice on that.

4 We need to make sure we are on a

5 long term path on that front. I am very

committed to making that happen. This Department 6

7 is very committed to making that happen. I think

8 having the experts provide us that input is very

9 helpful. Thank you very much for all you have 10

The draft recommendations as you

11 12 know, I have reviewed that already. We have

13 talked about that before. So I appreciate what's

14 in that report. I think it's extremely helpful

15 and I think now getting some input from the

16 public is extremely valuable and I look forward

17 to the input that you receive today and how that

18 enhances the recommendations you've already made 19 going forward.

20 As you know, focusing on the

21 infrastructure of the state is extremely helpful.

22 If you look at the pollution in this state

23 dealing with both rivers, you look at Barnegat

24 Bay, you look at the oceans, every time there is

25 a heavy rain we end up with problems with rivers

and the Barnegat Bay and the oceans every single

time, and it's one of those things where we need,

you know, we need to make sure that we are

looking at that infrastructure and we are

addressing it for the long haul. We don't --

beach closings are not what we want to be having

in the state.

8 We have minimized those over the years but it's nowhere near enough. And I look

10 at one of the big issues of this state is

11 Barnegat Bay, and we are going to be looking at

12 that long term, again looking at the

13 infrastructure around that and how that was

14 impacted by the infrastructure that is there,

15 including storm water related infrastructure to

16 that front.

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17 New Jersey can't maintain a viable 18 economy without a sound environment policy that 19 ensures good water supply. I think it is one of

20 the key points you make in your report and I

21 strongly support that.

Infrastructure is critical to the

23 economies growth. It is critical to the

24 environment protection of this state, critical to

jobs and so we need to, especially as a state

1 principles around that. I think asset management

is a critical principle that we should be working 2

3 on, both understanding the value of those assets.

4 understanding how we maintain those assets, how

5 to replace those in kind of a cost effective way

6 over the long haul.

7

So asset management is a key

8 component. We should support that. I do support

9 that. We need to find out the best ways of doing

10 that. I am very keen on keeping all the options

11 on the table and I know you have talked about

12 different options and I think we need to make 13 sure we keep all those options on the table of

14 how we finance that going forward, how we operate

15 those going forward.

16 So I encourage you and I think 17 that's why it's good to get some public input on

18 it because there's a lot of different ways of

19 doing this, and the more input we can get I think

20 will be extremely valuable.

21 I look forward the input around all

22 those options on that front. Some of the best

23 ways that we can, in New Jersey right now, that

24 we are focusing on infrastructure investment on 25

the water assets, the environment infrastructure

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that has the very highly concentrated population

that we have, it is extremely important that we

3 focus on that.

4 One of observations you make in your 5 report is about the deferred maintenance of the

infrastructure. Deferred maintenance on

7 infrastructure and I have -- again one of the

8 pluses that I have, as you know is 25 years of

working in utility and energy industry,

10 consulting to them, including the water industry.

So I understand that running assets

12 into the ground are not a good method of 13

maintaining long term. The costs are higher at 14 the end, you may keep some rates lower in the

15 short run but in the long run we need to continue

16 to invest in the assets over the life of them and

17 maintain them well.

I think that's extremely critical,

19 so I am very supportive of that. I get that, and

20 we got to find the best way to do that while

21 still keeping rates as low as possible over time.

22 But I think there is an optimum way of doing that

23 over time.

24 The discussion today and in the

25 report talks about asset management and key

1 trust has been a key component in New Jersey for 2 several years.

3 For the last, you know, just in the

4 last two years, and I will talk about longer term

5 but just in the last two years, last year we put

in over 700 million dollars intro infrastructure

7 in this state. That was big, granted part of

8 that was part of the money that came in but the

9 Department, the DEP and EIT working together, we

10 were able to get a lot of major projects off the

11 ground in this state. Extremely valuable in this

12 state are clean water and protecting assets in

13 the State going forward.

14 This year we are going to be putting 15 in over four million in infrastructure in this

16 state. Again attribute to both the DEP and EIT

17 working together to be able to put both funding 18

mechanisms to control, you know, pollution, 19 providing safe, abundant drinking water.

We know that requires heavy capital

21 investments. We understand that. All of you 22 understand that. I understand that and I think

23 it's critical that we know that we've got to make

24 those investments over the long haul. EIT has

25 been providing low cost loans, low interest rate

- 1 loans and in a lot of cases principle
- 2 forgiveness, i.e., grants that are going out
- 3 there to different authorities to local
- 4 municipalities, to different county governments
- 5 and agencies. So there's a lot of money going
- 6 out the door, and what's good is there is a
- revolving fund those monies coming back, in
- 8 essence, those loans coming back in and we are
- 9 able to reloan those back out to other agencies,

10 it's critical.

The financing program that has been established 25 years ago provided something like over four billion dollars to municipal, regional

14 water authorities. To improve the water,

15 wastewater systems, to rehabilitate existing

16 sewer systems, to deal with combined sewer

17 overflow abatement, to deal with storm water

18 basins, to deal with non point solution control.

19 Since inception, the EIT itself,

20 just that agency itself has put in more than 1.8

21 billion dollars into New Jersey -- into the

22 economy dealing with infrastructure going

23 forward.

We need to keep that program going.

25 The Governor is very keen on that program growing

1 expand that program.

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Our focus has to be on asset

3 management and looking at the long term,

4 infrastructure of this state. We need to

5 continue to invest long term. We need to make

6 sure that infrastructure is there, both for our

7 economy and for long term protection of a water

8 of this state going forward.9 I thank you for you

I thank you for your work today and I thank all of you for your comments and input and we really appreciate that. Thank you very much.

MS. SANCHEZ: Thank you,

14 Commissioner. We very much appreciate the

15 overview for NJDEP involvement. I'd like to now

16 ask President of the Board of Public Utilities

17 Lee Solomon, also Mr. Solomon also serves on the

18 Governor's cabinet

MR. SOLOMON: Thank you very much.

20 I appreciate Commissioner Martin's comments.

The BPU, while we are always

22 concerned with the environmental issues facing

23 the State of New Jersey and much of what we do

24 effects directly or indirectly through the

25 financing mechanisms environmental impacts and

15 17

1 and expanding to the transformation process which

- 2 we have started at the DEP. One of the major
- 3 areas we are going to be focusing in on will be
- 4 dealing with the investments that we have on
- 5 infrastructure; how we can do it better, how we 6 can improve the operations of what we do; how we
- 7 can get applications in and out the door and
- 8 approved much faster so we can clean up the water
- 9 of this state and protect the water assets of

10 this state going forward.

We are going to work with EIT directly to figure out how we can work much more closely together, them being the financing arm and us being responsible for that water protection and working with the different

6 agencies, agencies and water authorities across

17 the state and the local governments to make that

18 happen.

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So our focus is continue to protect

20 clean water. It's there to protect the drinking21 water. The legislation the Governor signed in

- 22 the summer dealt with getting these 400 million
- 22 the summer dealt with getting these 400 million
- dollars worth of projects off the ground for this
   year. Next year I'd like to see that program
- 25 expanded. Our focus has to be to continue to

1 issues, the day-to-day management of those

2 issues, Bob Martin did a great job and I

3 appreciate his overview of those issues today.

It's kind of ironic that this

5 conference, this meeting is being held and that

6 recently in the forefront were the problems faced

7 by the City of Trenton, which are not necessarily

8 new, and are not unique to the City of Trenton

9 regarding water quality, water maintenance,

maintenance of the infrastructure, maintenance of the system and its impact on water quality,

12 especially in times like we have had over the

last couple weeks.

The reality is that the Board of Public Utilities, yes, we are a rate setting

16 agency and yes, we oversee the rates and the

15 agency and yes, we oversee the rates and the

17 financial issues and aspects facing our water

18 utilities and other utilities. There are a

19 number of water utilities or water companies that

20 we do not directly regulate and they are the

21 municipal water companies. There are many and

22 there are many very, very small ones and well

23 over a hundred. I think it may even be in excess

24 of 200 that we do not have jurisdiction over with

25 respect to rates and financial issues.

1 I say that because that is something that we have to figure out a way or at least those municipalities have to figure out a way to get a handle on this problem since they are 5 affected as much as, more than, I believe, the 6 privately owned, much larger water companies in the State of New Jersey.

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I remember many years ago, when I was still a young man and I had hair and it was dark, I was a member of the Camden County Tri-County Water Quality Management Board, and as a young freeholder at that time in Camden County, I said that I really believed the crisis of the 21st Century would be water more so than air.

14 15 Now I know that's not something that 16 is believed today -- I don't think it is believed 17 today, I still believe it is a huge issue and a 18 crisis and it is largely -- it is coming to a 19 head largely now because we are in an environment where people are very tired of high taxes, they 21 are tired of costs, they are tired of all the 22 rates and fees and assessments that drive the 23 cost of living in New Jersey up. And we in New Jersey, particularly our Governor, has been clear

1 necessary to improve our water systems, which we

- 2 have regulatory authority, and even more so the
- 3 municipal water systems to find the ability to do
- those kinds of investments. They are expensive. 4
- 5 They are long term. They have a significant
- 6 percentage impact on water rates, but they need
- 7 to be done if we are going to have adequate
- 8 potable water in the State of New Jersey and deal
- 9 with our issues of clean water and water safety
- in the state, and environmental issues in the 10
- 11 State of New Jersey, but because of that conflict
- 12 between those who are tired of paying high rates
- 13 and the need for capital investment, many things
- 14 that could be done, are not being done.

15 As Commissioner Martin said, there 16 is a great risk to letting it go for a long period of time. We tend to defer capital 17

18 improvements even in business as long as we can.

19 It is a sizable investment. It increases our

20 cost of operating and doing business, and they

- 21 tend to be deferred, so that we are more or less
- 22 putting out fires. As a crisis occurs it gets
- 23 dealt with, the cost is reflecting ratepayer
- 24 bills, and they wait until the next crisis or
- 25 there is a five-year plan, and the five-year plan

19

New Jersey is more affordable, a better place to

to us that we have to create an environment which

settle, a better place to live, and a better

3 place to have a business and employ people, so

that we can begin to change the dynamics in the

5 State of New Jersey which has been for many, many

years a loss of population, a loss of rate base

7 and a loss of tax base.

> It is because of spending, yes, that we are in the trouble that we are in, but also because we have simply lost the base, lost the people that pay our rates, pay our fees and pay our taxes, so that we can do the things that we believe are desired in the State of New Jersey.

> > That has an impact on every utility

15 and particularly water. I know that water is a 16 very sensitive issue because a relatively small 17 dollar amount of rate increase is reflected by 18 large percentage rate increase when you look at the overall cost of water to the average New 20 Jersey resident, and so people are very, very

21 sensitive to even small increments of increase in

22 their water costs and water bills in the State of

23 New Jersey, and the problem in this environment has been largely to get through and deal with the

substantial, the very large capital costs

is what's going to fail in the next five years, 1

- not what do we have to do to improve our system
- 3 over the next 15 or 20 years so that we can make
- 4 sure that the population, if there's growth or
- 5 the population that's here, if there are changes,
- 6 will be able to live comfortably, quietly and
- 7 safely in the State of New Jersey. That idea of
- 8 going crisis to crisis is extremely expensive,
- 9 and one of the things that we are looking at, at
- 10 the BPU; that is the impact on this capital 11

approach is having on our rates.

12 For example, we do know, you know, 13 Trenton is a perfect example. We do know that

there are many, many municipal water companies

15 over which we do not have jurisdiction. They

16 have to be looked at very carefully as to the

17 revenue they are generating, what is being spent

- 18 on and how much, if any is being appropriated to
- 19 capital investment. If it is not being used for
- 20 those purposes, for the purposes for which it is
- 21 intended, there is a very serious problem because
- 22 there is going to come a point in time and I have
- 23 said this at more than one board meeting, since
- 24 water is a very, very -- is a very, very
- 25 important issue at the BPU, obviously.

21

1 There's going to come a point in time where these municipal water companies are simply not going to be able to fend for themselves. Trenton just voted down a 5 referendum, a referendum that would allow it to sell the water company to go private. And one of the things that private companies have been able 8 to do a little better than municipal water 9 companies is keep up with the need for capital 10 improvement, capital investment, protect water 11 quality and protect the environment and the

12 community. 13 Well, that was voted down and it was 14 voted down I believe -- and I frankly, have not 15 read a lot of the newspaper articles about it, I just have a sense of it and listen at the public 17 hearings. It was voted down in large measure 18 because there was a fear that sale to private 19 water company would result in higher rates. Well, the reality is this; if we don't begin 21 adopting a credible farsighted plan of capital 22 investment and improvement now, the ultimate cost 23 to ratepayers, five or ten or fifteen years down 24 the road, when the situation becomes dire, will

If there's a concern now about a

1 justify a covering cost for the municipality, the 2 municipal water company, while construction is 3 going on or while construction is planned.

4 So that's very costly for them to do 5 that. That drives the cost of capital up and it 6 drives the cost of capital improvements up. It 7 also does create an environment which water 8 utility, frankly all utilities are unwilling to 9 make the upfront investment, anticipating

problems down the road. There is no long term 10 capital plan -- well, somewhere on somebody's 11 12 books gathering dust on the shelf somewhere there

13 is a long term capital plan, but on a day-to-day 14 basis with respect to what their concerns are and

15 what their operating concerns are; there is not 16 that kind of long term plan.

17 As I mentioned before, it is largely 18 an issue of what is going to fail and how we are 19 going to do deal with it, if it does and what we 20 are going to do to anticipate failure.

21 We need to go beyond that. If we 22 are going to accomplish some of the things that 23 Commissioner Martin said, we are going to have to

24 go beyond that planning capital investment, 25 capital improvement for the long term.

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five or ten or fifteen percent increase in water rates, the rates, particularly for the 4 municipalities, and it will come right out of the 5 ratepayers and taxpayers in those municipalities, the cost will be astronomical. That is not just 7 true with water utility. We are facing this 8 crisis with regard to all utilities. There's great sensitivity to rates, there's great 10 sensitivity to rate increases.

So we are looking very carefully at how do we adopt a structure in rates and billing that will enable, and frankly I don't mean financial incentive, I just mean a reason to do

16 One of the concerns that every 17 utility has, is that when they make capital 18 investments, and holding money costs money, and 19 the inability to recover those costs, until a

20 rate case comes before the board and the project 21 is completed; the rate case that comes before the 22

board can be very costly to a private entity and 23 frankly, to a municipality within the

24 municipality. 25

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be unimaginable.

It can be very difficult for them to

1 What we are looking at the BPU now is beginning a stakeholder process in drafting 3 regulations to allow water companies to recover 4 the cost as they perform the capital improvements 5 so that they will not be faced with, and frankly 6 ratepayers will not be faced with sticker shock 7 at the end of the capital improvement.

8 Instead of seeing a 20 or 30 or 40 9 percent increase at the end of what may be major 10 capital improvements, which people haven't 11 anticipated and are not prepared for, and frankly 12 in many cases cannot afford, the cost of doing 13 those improvements will be less, and the ability 14 to manage them and handle them and review them

15 will be better and better for the ratepayers if, 16 as we go along, there is a review of and 17 anticipation of the kinds of costs and rate

18 impact of the capital improvements being made.

19 There would also be the ability to 20 recover those costs, so that the cost of capital 21 for the improvements would be less, and the 22 impact will be less.

23 There will be public hearings on it. I am sure that everyone who is concerned about 25 those will appear at those hearings and either

- voice their agreement, disagreement, concerns or
- give us suggestions, but there is a methodology
- by which water companies that we regulate will be
- 4 able to plan for capital improvements, plan for
- preserving the environmental requirements in our
- water sources, and will be able to do the
- construction and be able to recover costs as they
- go without again, the increase costs at the end
- and the impacts, severe impacts on ratepayers at
- 10 the end. And we, at the BPU would have the
- opportunity to review and decide whether in fact,
- 12 what they are doing is cost effective,
- 13 appropriate and whether they are entitled to
- 14 recover for it.

22

15 That's one of the things we are 16 doing on the water side, which hopefully will be

17 evolving. I think the public hearing or the

18 stakeholder hearing is in December. The

19 regulations will be drafted for public review not

long before that, and there will be further

21 public comment thereafter.

There are funds that are available

- 23 for capital improvement on the water side.
- 24 Commissioner Martin mentioned the trust fund, we
- 25 don't necessarily concern ourselves directly with

1 we can think of to offset the cost to ratepayers.

- It may be reductions in other areas, it may be
- 3 trust funds that are available for capital
- 4 improvement, but it is something that we are
- 5 working on and hopefully have some resolution of
- 6 the rate issue early into next year. With that,
- 7 I am going to thank you for having us here. I
- 8 look forward to working with Commissioner Martin
- 9 to try to deal with some of these issues and I
- 10 still believe in my heart of hearts that the
- 11 crisis of the 21st Century is more likely to be

12

13 We seem to have a good handle on and 14 seems to be a great public awareness of the clean

15 air issues that faced us. There does not seem to

16 be an awareness of the clean water issues that

17 face us. One example I always like to use,

18 people will go spend \$1.00, \$1.50, \$2.00, \$3.00

19 for a bottle of water, and they do that every

20 day. I am not a bottled water guy, I am a cup of

21 coffee guy, but people do that every day. If we

22 had -- in order to clean up your water, \$1.50

23 increase in rates, per day, we'd have a

24 revolution. And not to mention the fact that I

25 don't know what's in those bottles that we buy,

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that, although as a means, if funds are available

- through the trust fund and for capital
- 3 investment, that will somehow offset in some way
- the impact on ratepayers. That is obviously
- 5 something that we will work with and cooperate
- with the Commissioner in trying to accomplish.
- But this is a long term problem and it's not
- going to be solved overnight and if cities, like
- Trenton, are going to not go through what they
- 10 went through most recently in the past and other
- 11 cities, you know, Camden, Newark, other cities
- 12 are not faced with, I believe Newark is still a
- 13 municipal water company, are not faced -- do not
- 14 come to terms with what is going to be -- what is
- 15 going to cost them to bring their water sources
- 16 and their treatment up to standard and expand it
- 17 to allow for necessary growth; we are going to be 18 in very, very serious trouble.
- 19 Again, there are these two competing 20 interests; the desire to keep rates down. We are
- 21 in a state that is, I think everybody agreed,
- 22 taxed and paying fees and rates to the limit.
- 23 What I would like to look to is the methodology that does, in fact, minimize the
- impact on ratepayers, and also other methods that

but I know what's in the bottle that holds the

- 2 water, and that is another problem that Bob
- 3 Martin has to deal with and how do we get rid of

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- 4 that stuff, and frankly how do we create that
- 5 stuff. It would certainly be far more cost
- effective if we invested in clean water, a small
- 7 fraction of what we invest as a society, as a
- 8 state in bottled water. It would be a terrific
- 9 investment. It would be more environmentally
- 10 sensitive and safe, and it would be a heck of a
- 11 lot cheaper, and people would have a lot more
- 12 money in their pockets. I will ask you all to
- 13 make that argument out there in public and good

14 luck. Thank you very much.

MS. SANCHEZ: Well, we have heard two legs of the stool, the three legged stool on

17 which our water infrastructure improvements are 18 going to rest.

19 I would now invite Deputy Director 20 of the Local Government Services Division,

21 Department of Community Affairs, Marc Pfeiffer to

22 come and speak to the publically owned utilities. 23 MR. PFEIFFER: Good morning, hard to

24 follow the Commissioner and the President. I

25 sometimes joke, but I preceded that, my warm up

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act. They have pretty much covered a whole lot of ground, and I am going to try not to repeat that.

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4 My organization is the Division of 5 Local Government Services. We are the folks that have the financial authority, regulatory 6 oversight of the other side of the group that 8 President Solomon referred to, the municipally 9 owned, the publically owned wastewater systems.

10 I have been working with the Council 11 and DEP staff for the last three or four years as 12 we have tried to work through the thicket of how 13 we oversee and the finances and the financial 14 reporting issues of these organizations, and it's 15 been a thicket. It's been very difficult because we have the issues with the investment owned 17 systems under the BPU side, and the publically 18 owned systems on our side, and what has been a 19 historical, in a sense, or a traditional

20 extension of the home rule concept in New Jersey 21 of the state having generally a more remote

22 hands-off approach to the publically owned

23 systems, unlike the regulatory side that the BPU

24 uses for rate increases where you have a very

public consistent process. We don't have that on

1 the them to address unique characteristics of the

2 different systems. That's the challenge. Really

3 interestingly discussed here this morning, both

4 Trenton and Newark, they are really good examples

5 of the challenges that we face on the publically

6 owned side. Newark is part of the city budget

7 issues. The Mayor proposed that the city create

8 a city water authority. This got translated in

9 the eyes of the public, and more importantly, 10 city council members, to a privatization of the

11 water system, which those of us on the government

12 side found hard to deal with.

13 I presided over the Local Finance 14 Board meeting earlier this year where the Local

15 Finance Board granted an approval for the

16 creation of the authority. It is fascinating

17 that we have had a water system that's been, by

18 all accounts, grossly under invested, under

19 managed, is one of -- has some of the oldest

20 water infrastructure and sewer infrastructure in

21 the state, if not the country. 22

We had people testifying for us that

23 they didn't think an authority should run it

24 because the City Council has the capacity to do 25

it. And I countered that, given the track record

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the publically owned side, so it's been very difficult.

It's also more challenging as we discover over the last few years, because this issue is not something like school financing. It is not something that gets the public's attention like a tunnel underneath the Hudson River. It is not as sexy, not as attractive, a lot harder to deal with as a result of that.

When you are dealing with competing priorities, getting this to everybody's attention is more of a challenge. We've got the jurisdictional issue, and in addition to that, we have issues of size. President Solomon mentioned small systems. We have many systems that are, we call package plans on the sewer side, designed for a small development and run by a contractor, and residents pay the bills and they are not regulated by anybody except DEP on the water

20 quality side. 21 Finances, they are invisible to the 22 regulatory system. How do we deal with that? We 23 have a single system that tries to recognize all of these different variations on the theme or do we wind up with a system that has variations on

1 of the City Council; how do you believe, what's

2 the basis for the notion that they can do better?

3 And the answer was well, we believe they can.

And I would submit -- I submitted then and I 4

5 submit to you, that a belief system is not the

6 way to run an infrastructure system. We have to

7 do better than that. Trenton had a similar

8 experience which got caught up in a lot of, in a

9 sense, I don't want to say dramatics. The people

10 were very well attentive, but I think a lack of

information where they tried basically to not 11

12 sell their entire system, but sell the system

13 that serves the suburbs where Trenton would

14 maintain the key structure of the treatment and

15 pumping station, but would sell the outlying

system to an investor owned system. And again,

17 that got caught up in selling a patronage or

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something that was very visceral, to a lot of 19 folks.

20 We saw how that ended, so we

21 clearly, in both those cases, we have an

22 educational effort that has to be maintained. At

23 the end of the day, however, I think if we are

24 paying more attention to it, I think a policy

25 perseverance, a strong thoughtful and consistent

approach can produce the results that the Council

- is trying to promote. Key elements of reporting,
- asset management principles, a standard of
- accounting and financial reporting, an increase
- 5 institutional capacity at all levels and that
- third element is usually something we don't talk
- a lot about, but if we are talking about a system
- 8 that requires attention to details, we have a lot
- 9 of institutional capacity building that has to be
- 10 done to ensure that we have a -- the ability to
- 11 plan, the ability to manage the finances and
- 12 account for the money that is being spent.

13 On our side, the Division of Local

- 14 Government Services manages this through a board
- 15 that we have called the Local Finance Board,
- 16 which has statutory authority to set regulatory
- 17 and financial practices. We operate under a
- 18 statutory infrastructure, and in this case we
- 19 actually have two infrastructures. We have an
- authority where we have authorities that are
- 21 appointed by a governing body that created them
- 22 and we have them both -- we have them at a single
- 23 municipal level. We have regional as well as
- 24 county authorities.
- 25 We also have utility operations

1 We need to have some consistency,

- 2 but again, the underlying motives are different.
- 3 On the investor own side, there is a return on
- 4 capital. On the publically owned side, there is

5 the notion to keep the rates as low as possible.

6 So we have some challenges there on 7 how we integrate or develop system flexibility to 8 be able to do that. So the notion that's been

9 suggested by the council's developing best

10 practices and implementing those best practices 11 for all the systems and develop a regulatory

12 system that wants those entities and implements 13 and maintains these best practices.

14 One of the challenges that we have 15 on the publically owned side is a recent trend 16 and recent trend is in the last three years, and 17 really exacerbated over the last two or three.

- 18 That is the interest of the parent municipalities
- 19 to see authorities as providing property tax 20
- relief and looking at their utilities as a means
- 21 to provide property tax relief. That's exhibited
- 22 itself in several ways; one is the statutory
- 23 authority that a municipality and its authority
- 24 can agree to have the authority pass over five

25 percent of its available operating surplus each

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1 year on the municipality to be used as property

tax relief. That is a real interesting

3 challenge. We have seen some cases where more

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4 than five percent has been passed over because

5 they have agreed to do so. 6 Clearly, when you have a political 7 environment at the local level where both

8 commissioners are appointed by the municipal 9 governing body that is asking for the resources,

10 that is an interesting challenge. At the same

11 time, for the municipally operated utility 12 operations, we have the statutory authority for

13 the municipality to repay itself by returning

14 some of the surplus that the utility generates.

15 Both of those can result -- both those practices can result in higher rates to the

16 17 investor, to the ratepayers as well as the

18 potential to starve capital infrastructure at the

19 price of keeping rates low while bringing money

20 back as property tax rate. It is an interesting set of challenges. 21

22 It is exacerbated by a trend over 23 the last couple years by a legislative approach

24 that permits municipal governing bodies and

25 county governing bodies and mayors and county

which are entities wholly owned by a municipal

- government, and the municipal government runs
- 3 them on the authority side, the creating entities
- appoint authority commissioners and extensively
- 5 independent -- and I will come back to that
- independence issue in a few minutes. We have
- 7 that capacity. We have a very structured process
- 8 on the municipally owned side. We have a less
- structured process on the authority side. That 10 less structured process is something that came up

11 over time, but the Division and the Board does

12 have the capacity to increase that structure and

13 make it a little more rigid, if we determine that to be necessary. 14

Council's report acknowledges the

16 diversity of system sizes and ownership that 17 lends itself to a regulatory, a flexible

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- 18 regulatory oversight model. I would suggest that
- 19 requires a new and cooperative approach to
- 20 meeting the goals of asset management accounting 21 and capacity. We have to figure out how do we
- 22 blend these systems? We don't want to
- necessarily have a different set of responsibilities on the investor owned systems
- than we do on the publically owned systems.

executives; and most recent, a law that permits Freeholder Boards to veto the minutes of their authorities.

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4 Now that presents an interesting 5 political dynamic which we haven't talked about much. That if an authority, in wanting to run itself on a crude basis, now faces executive veto in its minutes, much like the Governor can veto minutes of state authorities, is how we exercise 10 that authority on a judicious basis.

11 We are, in a sense, missing the 12 notion of fiduciary responsibility of what 13 authorities and utilities are supposed to do. So 14 that's an additional challenge that has to be 15 built into this process. 16

There are two scarce resources that I would submit, are necessary to address the non capital needs of this system. That's the time and attention of system managers, policymakers, and regulators. Already, we have all of the competing priorities and how we go about addressing this becomes the challenge.

23 We need to find ways to have 24 managers spend their time and attention that's the resource that managers and policymakers have.

1 mentioned, we are talking rate increases. What 2 is the credibility we are going to have to make 3 and the accountability and transparency? How 4 these funds are going to be spent? And 5 underlying all that again, is the need for time 6 and attention to these processes.

We think in the end it's going to 8 take a concerted and ongoing effort to get that 9 time and attention of everybody that has to spend 10 time and attention on this to solve the problems. 11 It's going to be a significant effort, continuing

12 efforts of the counsel are a good start on that, 13 but that needs to get permeated into the

14 policymaking system and the regulatory system as

15 well. At least that is a starting point. Thank 16 you very much.

17 MS. SANCHEZ: Thank you Marc. You 18 are beginning to see and as Dan laid out in a 19 paper it is a rather -- it is a sticky wicket as they say. There is a complicated problem that 20 21 there is not a "one size fits all" answer to and

22 it is going to take, as Mr. Pfeiffer suggested, 23 the interaction of private, public and to get the

24 good accounting methods in, and also possibly 25 even some changes to the rules that govern the

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How do we get their time and attention on this? There's going to have to be some additional financial resources plugged in if we are going to create new or different budgeting and financial reporting systems. If we are going to create new ratemaking models, their needs to be time and attention paid to bureaucracy, to make sure that bureaucracy overseeing this process has the necessary resources as well.

We are going to have to develop new financing accounting tools that are going to have to bridge the differences between the investorowned systems and the publically owned systems, and the publically owned systems have never faced the type of rigor that the BPU applies towards its systems. That is going to be a change as well if we start in that direction. How will the publically owned systems respond to that? What is the training that we are going to need of professionals at the local level and the county level to maintain and manage these new systems, that might be necessary to provide the type of fiscal accountability that is needed if we are going to be raising more money from the public?

I think as President Solomon

1 way we do business.

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2 At this point I would like to switch 3 over to the public testimony. I have a partial 4 list. Eight people signed up to speak. I don't 5 know if there's going to be anymore. I will check in the interim and everyone we will ask you 6 7 to stick to five minutes. What I will do is 8 stick my name tag up at the one minute mark so 9 that you all know when you're close and darn 10 close to the end of your comments.

Again, written comments are going to be encouraged. The first one on the list is Mr. Bill Wolfe, Director of New Jersey Public Employees For Environmental Responsibility.

MR. WOLFE: Thank you. I took a lot of notes. I came here to listen. I read the white paper. I thought it was a good step in generating an initial conversation. I had a set of issues that aren't related to finance and asset management per se, and I came to hear some input from the Commissioner because they have been issues of controversy.

22 23 I will confine my brief remarks to 24 some of the testimony that I have heard or some 25 of the remarks thus far. The Commissioner's

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- recently issued recommendations to Governor
- Christie, pursuant to Executive Order 15, that
- 3 calls for the consolidation of the North Jersey
- District Water Supply and -- excuse me, New
- 5 Jersey Water Supply Authority and the North
- Jersey Water Supply Commission, those
- recommendations seem to lack any technical
- foundation. I read the report. They seem to be
- just completely arbitrary. So I came to here.
- 10 The Commissioner spoke to that issue and it's his
- 11 recommendation to the Governor, I would expect
- 12 some substantiation of that recommendation and
- 13 Council to weigh into that issue in their report

14 back.

15 The other primary thing I would ask 16 the Council to look at was also the 17 recommendation in that same report to the 18 Governor to consolidate the Clean Water Council 19 with the Water Supply Advisory Board Council.

20 Is that a good idea and what are the

- 21 pros and cons of that? It is on the table now, a
- 22 recommendation to the Governor from the
- 23 Commissioner. You may not be aware of it, but it
- 24 is all done pursuant to Executive Order 15. I
  - urge you to take a look at that. With respect to

1 framework that mandated asset management, you

- 2 might have better asset management. If there
- 3 were mandate that it be done. So some of the
- 4 problems that we suffer are from lack of
- 5 regulatory mandates, not that mandates are
- 6 perceived to be a bad thing. I think the white
- 7 paper kind of dismisses the regulatory tool in a
- 8 way that is inappropriate, and I honestly

9 strongly disagree with.

10 In closing, I will make two other 11 points about some of DCA's concerns about what 12 they perceive to be a belief system that the public seems to have some form of belief stem. 13 14 That belief system, in my book, is something

15 called democracy and something called public 16 control of public assets.

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You use the terminology asset. My 18 response is, whose assets? The public -- the 19 water resources of the State are held in trust by 20 this Department for the benefit of the public,

- 21 the taxpayer and ratepayer money is to be
- 22 allocated and used in accordance with the people
- 23 in the state. Their preferences are paramount,
- 24 okay. That is the democratic principle that I
- 25 think is a core element, not a belief system. It

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the white paper, obviously I tend to be a

- regulatory guy. I got my back up on a phrase
- that was thrown in there that I thought was
- number one, opened a whole can of worms, but
- 5 number two, didn't come with any defense or any
- rational argumentation, and it was a phrase
- that's a hot button issue and end of pipe
- regulations are not the solution. The end of
- pipe regulations can't address the problems that

10 we face.

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I also submit written comments about the end of pipe regulations that are number one, required to protect public health and the environment in the state that haven't been moved

15 forward, been recommended by scientists in the

16 Department and drinking water institute and 17

- private sector scientists and academics and I 18 will urge the Council to weigh in on whether or
- 19 not those end of pipe regulations are indeed
- 20 necessary and warranted. I urge the Department to

21 move forward in adopting them

22 The second point I would like to 23 make is end of pipe regulations or any kind of

24 mandatory mandate often drives the need for

investment, and if there were a regulatory

1 is a legal and policy fact and if Mr. Pfeiffer

2 needs a lecture on that, we can have a beer and I

will gladly share my views on that.

4 The other point that I make is that the call for lowest life cycle cost I think is

6 far too narrow, there are many ways to -- this is

7 not a linear programming exercise, there are

8 multiple variables. It is not an engineering

9 exercise or financial management exercise. You

10 are managing the public resource so you have

11 multiple competing and conflicting objectives

12 that need to be balanced, and the balance should,

13 the framework, the balance should occur within,

14 we can debate it, but it needs to be much more

15 protected in the public interest, to the people

of this State. Thank you.

MS. SANCHEZ: Next speaker will be Mr. Matthew con der Hayden, Project Analyst,

Atlantic County Utilities Authority.

(No response)

21 MS. SANCHEZ: You're just listening?

22 I will encourage you to send written comments.

23 Mr. David Pringle, Garden State

24 Chapter of Clean Water Action.

(No response.)

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1 Suzanne Chiavari, Vice President of Engineering at New Jersey American Water.

3 MS. CHIAVARI: Good morning, thank you Jessica, and I will be submitting written comments as well.

6 On behalf of New Jersey American 7 Water Company I want to thank you for the

8 opportunity to comment on the white paper. 9 My name is Susan Chiavari. I am

10 Vice President of Engineering for New Jersey 11 American Water Company, and asset investment and 12 asset management is a topic that is near and dear

13 to my heart, as you can imagine.

14 Any of the engineers in the room can 15 completely relate to that, I know. I have three 16 comments that I wanted to share with you this 17 morning.

18 First is, that we fully support the 19 recommendations contained in the white paper. The recommendations aligned with the recently 21 issued EPA water sustainability policy and they support our vision for what a sustainable water

25 both dollars and know-how in the operation of its 1 to every household and business, and while some

2 folks take this for granted today, we should

3 remember that it took a present amount of effort

4 to build this infrastructure, and it takes

5 thousands of dedicated workers across the State

6 to maintain it.

7 We are the beneficiaries of that 8 legacy, and we have a responsibility to carry it 9 forward and not let the infrastructure crumble

10 beneath us. 11 So for my first point, I'd like to

12 commend the Council for taking on these important

13 issues that will help us ensure sustainability

14 well into the future. This is not easy, but it's

15 very much needed, and I commend you for taking on 16 this effort.

17 My second comment is offered in 18 support of the Council's recommendations to

19 implement asset management principles. As you 20 know, much of our state's infrastructure was

21 built decades ago, and it has proven to be a very

22 sound investment and our future investments needs

23 to be just as sound.

24 Our assets won't last forever. Our 25 challenge today is to make sure that our

investments are sound choices such as -- just as 1

2 our predecessors did. And in order to do that we

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3 need to leverage new technologies through asset

4 management, comprehensive long term planning,

5 water resource management, energy and water

6 conservation. They all need to serve as our

7 building blocks for the future.

8 We must have adequate water supplies 9 to carry us through extended drought. We must

10 also continue to upgrade our treatment

11 facilities. Take a step back and look at

12 history. Prior to 1900 and shortly thereafter,

13 we as an industry, began improving water supplies 14 and sanitation to eliminate the threats of

15 Cholera and Typhoid, something we don't talk

about today. 16 17 Today we treat to remove 18

contaminants that were unheard of decades ago, 19 and in doing so, we need innovative solutions and 20 we need to balance our energy needs and reduce 21 our carbon footprint.

22 Most people don't realize the amount 23 of energy that it takes to treat and deliver

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water to your tap, and then convey the wastewater 25 away from your house to treat that and return

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23 and wastewater utility look like.

24 New Jersey must continue to invest

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in order to protect public health and ensuring sustainable communities, and I think we all know

4 that. 5 The investment that's needed in maintaining and upgrading physical assets is

water/wastewater and storm water infrastructure

7 critical, but the investment in sound managerial 8 and practice is even more so.

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We need to have sound 10 decision-making. We need to make sure that every

dollar we invest work as hard as we do. The Council recommends asset

12 13 management principles be implemented, 14 comprehensive planning be implemented and 15 consistent utility accounting standards be 16 implemented across all utilities.

They also recommend sufficient institutional managerial capacity and these recommendations will help us be wise stewards of our environments, just as our predecessors were

20 21 100 years ago. 22 They designed and built 23 infrastructure that is still in use today in many

of our communities. They took pride in making the dream of clean water and sanitation a reality

return it to the environment as clean water.

2 So there is a nexus between water and energy sustainability. I'd like to say that our water infrastructure systems are the fibers 5 that make up the support fabric of our communities. New greener technology tools such as GIS computerized maintenance management, advanced technology, advanced detections and a whole lot of very cool mobile applications are 10 out there and they are needed to carry on the 11 legacy of clean safe drinking water for us into 12 the next century.

13 These newer technologies help bring 14 important data to your fingertips and ensure that 15 we withdrawal from our natural resources. Wise water use, utilization of these new forward-17 looking information tools will ensure that sound 18 consistent decisions are made. So for my second point I'd like to

19 20 stress the Council's recommendation for 21 deployment of asset management tools is right on 22 target.

23 Third, we support the establishment 24 of consistent utility accounting standards to provide transparency to the cost of water, the 1 legacy of sanitation and clean water across the State for centuries to come.

3 I will end with a brief quote from 4 EPA. We cannot ignore the arising wave of 5 infrastructure rehabilitation and replacement we

6 will face over the next several decades. To do 7 so would put the achievements of the last 30 to

8 40 years and our nation's waters and public

9 health at risk. Thank you very much.

10 MS. SANCHEZ: Next on the list is 11 Mr. Andrew Pappachen, Newark Watershed 12 Conservation and Development Corporation. 13 MR. PAPPACHEN: Good morning, I am

14 going in a different direction. First, let me 15 thank New Jersey Clean Water Council for giving 16 me the opportunity to present my comments. I 17 have been with Newark since 1974, working in 18 water and sewer, and being in managerial position 19 for 22 years.

20 I am the NJDEP licensed operator 21 for both water supply system of the City of 22 Newark. The Council has done an excellent job in 23 putting together the white paper on water 24 infrastructure management and finance, and I 25

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value of water, and wastewater service is

- tremendous, but most people give it little
- thought. The concept of full cost pricing is
- needed to send a clear signal to the consumers to
- 5 take action for long term sustainability to their
- water, wastewater and storm water systems, clear
- 7 and consistent accounting standards combined with
- proper asset management will show the consumer
- where the investment is needed and what it will
- really cost. Until this happens across all
- utilities, the consumer will not have an adequate
- 12 picture of a true cost of sustainable utilities
- 13 service.

14 Finally, to reiterate, New Jersey 15 American Water supports the concepts called for in the Council's white paper. We follow these 16 17 managerial practices and we stand ready to help

- 18 implement them across the industry.
- Infrastructure issues are significant for all
- 20 water and wastewater utilities, whether they are
- 21 investor owned municipal utilities or utility
- 22 authorities.

23 We have a critical issue in the cost of asset renewal, but the real issue is

instilling the proper focus on continuing the

1 Based on my 36 years experience as 2 an operator of the system, I find the following 3 three areas as the most important aspects of 4

asset management program: 5

commend you for that.

1. Predictive and preventive maintenance program.

2. Corrective maintenance or repair replacement program.

9 3. The regular inspection of the 10 assets and monitoring of system performance. 11

The objective of asset management is to ensure reliability of the system and reduce down time for equipment. Ongoing, Predictive, preventive and corrective maintenance program combined with regular inspection and monitoring will ensure reliability.

To implement the predictive preventive and corrective maintenance program, utilities must have trained and qualified personnel.

NJDEP and water organizations offer training course for operators and most of them are for meeting with TCH requirements for the licenses. This process never provides any training to actual maintenance workers, who in

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most cases are not licensed operators.

Ongoing inspection of appurtenances and equipment and monitoring of the system performance is another important aspect of asset management. Even though most water treatment plants of SCADA for monitoring collection of data, most of the water distribution systems are not monitored through SCADA. Monitoring the pressure, flow, water quality, etc., at various locations of the distribution system on a regular basis will enable the operator to determine the performance of the system, identify the weak areas and determine the reliability. Daily, weekly, monthly inspection of the system

indication of where repair/replacement is needed. 16 17 Therefore, I suggest that the New 18 Jersey Clean Water Council propose legislation 19 for the following for better management of

appurtenances and equipment also gives an

20 utility assets.

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21 To enable the water and sewer 22 utilities to utilize New Jersey Environmental 23 Infrastructure Financing Program for training of 24 employees and implementing predictive and

preventive maintenance programs.

financial issues that are here. So the

Association of Environmental Authorities and New

3 Jersey Water Environment Association support the

4 four elements of sustainability defined by the

5 Clean Water Council's research, discussions and

6 public hearings.

7 The elimination of disincentives for 8 proper infrastructure management, implementing

9 proper asset management. Employing full cost

10 pricing and continued federal investment

11 commitments are all crucial elements to our

12 State's water/wastewater infrastructure

13 sustainability.

14 Both associations suggest training 15 and education be added to the four elements.

16 The purpose of this paper is to

17 discuss these elements and their potential. The 18 management of water and wastewater systems in New

19 Jersey is the first line of defense in ensuring a

20 sustainable infrastructure. Educated

21 professional staff, working in a culture of

22 continual improvement using best practices is

23 essential to the future of our systems.

24 Industry organizations such as AEA, 25

the New Jersey Water Environment Association, the

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American Water Works Association of New Jersey

2 are critical arms of, and serve as the training

3 and educating base necessary for the water/

4 wastewater professionals to develop efficient,

5 stable and sustainable systems.

6 One of the elements of

7 sustainability is the implementation of proper 8 asset management. Sustainability management

9 systems must employ some level of asset

10 management if the true cost of funding our

11 infrastructure is ever to be realized.

12 We need mandating of proper asset 13 management. Infrastructure conditions,

14 infrastructure capitalizing and infrastructure

15 expensing, vary greatly from system to system.

Infrastructure condition depends upon many

17 factors, both inside and outside the realm of 18

control of the operating authority.

19 In many cases, the management team 20 in place was not involved with the original

21 construction of the system, and as such the

22 materials of construction, soils conditions and

23 appropriateness of design are all fixed elements 24 that must be dealt with.

Pipeline cleaning, assessment and

1 Second, through NJEI financing assist water and sewer utilities to install the SCADA system and make it mandatory to monitor and collect the system operating data regularly and 5 submit reports to NJDEP. Once again, I thank you for giving 7

me the opportunity to present my comments on the water infrastructure management and financing.

9 MS. SANCHEZ: Would you tell us what 10 that SCADA stands for

MR. PAPPACHEN: Supervisory Control 11 12 and Data Accumulation.

13 MS. SANCHEZ: Thank you. Next is 14 Ellen Gulbinski, Executive Director, AEA.

15 MS. GULBINSKI: Good morning. I am 16 sure I don't have enough copies for everybody.

17 I wasn't sure how many would be

18 here. It is good to see that everybody on the 19 Council is here and we have a good turn out.

The comments are on behalf of myself

the committee to provide some information with

21 and New Jersey Environmental Association because 22. Robert Fischer from the New Jersey Water

23 Environment are working hard with me to work on

regard to the asset management issue and the

repair versus replacement decisions, however, are
 elements within the realm of the control
 authority and have a great impact on the life
 cycle cost of the asset.
 Historically, water and wastewater

Historically, water and wastewater processes and unit operations have been better maintained than the pipelines below ground assets.

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In many cases, municipalities have adopted an "out of sight, out of mind" attitude toward their below ground assets.

One story we have was about a local official was quoted as saying in some cases we do not even have pipes anymore, just a hole in the ground where the pipe used to be.

16 Although this official is actively 17 pursuing the corrective action of some prior 18 administrations deficiency, it still speaks to 19 the generational neglect that is all too common 20 and the need for the ongoing operation and 21 maintenance where you use the cameras to make 22 sure you go in and see what the pipes look like 23 and that is, you know, an important element and 24 it is costly, but one that is definitely needed these days.

1 It is incumbent upon this industry 2 to adopt a flexible standard for the reporting of 3 infrastructure assets beyond what is practiced 4 today.

Water and wastewater system owners
can accomplish the implementation of asset
management systems in a phase approach. A Phase
lapproach could address asset inventory and
valuation. Asset condition and the formulation
of the systems asset management problem could be
accomplished as a Phase II approach.

The complexity and cost of facilities asset management program will depend largely on the symptoms complexity, ability, training level of the staff and desired goals.

Regulators should not attempt to
apply a one-size-fits all approach and the
regulation of the program. The regulation should
be flexible enough to acknowledge the differences
among the many entities, municipal departments,
investor-owned, private authorities et cetera to
have the ability to do what is appropriate.

Large authorities with a substantial

Large authorities with a substantial user base can -- are likely capable of a more complex software program but smaller agencies can

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Asset management is a term that has
been discussed among water and wastewater
professionals for years. The industry has done a
great job in bringing the information to the
managers and leadership of these facilities. To
be sure there are many facilities employing
effective management systems today. However, the
intensity to training and workshop attendance of
the last ten years must how be replaced with an
initiative to begin this important work.

In New Jersey, as with the rest of the United States. We are at the beginning of the infrastructure reinvestments state.

Many of the states water and sewer systems built in the 1970's are approaching 40 years of service. A well-built and maintained pipeline can last upward of 100 years.

In some cases, pipelines can outlive several generations of customers and in other cases a pipeline exposed to high levels of hydrogen sulfide can deteriorate in a matter of years. Obviously, traditional depreciate methods are not appropriate in either of these cases.

Hence, the true cost of operating and maintaining

such an asset either is under or over reported.

use a number of relatively cheap or even free
 programs to get them started, according to many
 of the EPA website.

4 The Local Finance Board has 5 authority over the accounting practices of 6 municipalities, counties and authorities. You 7 just heard Marc Pfeiffer outline that system for 8 you. Also, under NJAC 5:30 states that all local 9 units shall have and maintain a fixed assets 10 accounting and reporting system or an FAAS 11 Program.

12 It goes onto give further details of 13 what should be included in such reports and it 14 references the U.S. Office of Management and 15 Budget Circular A-87 as the guidance document for 16 preparing reports on the value of assets.

It also states that local units must see that property is adequately maintained and the property is in good condition.

Let me go to the point that I want to talk to you about, the potential, the idea of going across agencies as a way to solve this problem. There is a bill in the legislature right now A-38 by Assemblyman McKeon that attempts to address the shortfalls and the lack

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- of authority that are needed to look into a
- 2 situation when a municipality will be dissolving
- 3 an authority they will be asked to do a report
- and explaining why they want to do this and
- 5 basically if this is going to be in the best
- interest of the ratepayers and the idea behind
- this is that it should be an open process, there
- 8 should be a public hearing, so that the
- ratepayers and bondholders of those systems can
- 10 come forward and they can hear what is being
- 11 proposed and way in on the decisions.

12 This has been lacking in the way

- 13 that the law has been executed at this point and
- 14 so in the interest of maintaining infrastructure
- 15 so that the monies that are there under the
- 16 municipal system, the municipal utility authority
- 17 system under our county system, we have
- 18 replenishment replacement funds, reserve funds in
- 19 order that those funds stay where they are. That
- 20 is the idea of putting a better system and a more
- 21 public system in play. It is a better way to do
- 22 this. Likewise, the bill also indicates that if
- 23 the municipality will be dissolving the utility,
- 24 that the funds in those reserve accounts will be
- maintained and used for the utility going

- 1 infrastructures, what do we do to deal with
- 2 infrastructure going forward, and how do we do it
- 3 and there are some things that I have written in
- 4 the report that I thought were okay. Other
- 5 things I disagreed with and the same with the
- 6 questions.

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I think first and foremost when we

- 8 come to water supply, we do not have a proper
- 9 planning process in place. It is first come
- 10 first serve. There is nothing strategic about
- 11 it. We don't even have a simple two-way planning
- 12 process as you have a wastewater, and so there is 13 no strategic plan who gets the water. We keep
- 14 giving out water allocation permits until we
- 15 become a critical area or we run out and come up
- with a way of trying to get more water by pumping 16
- dirty water up from one place to another and then 17
- 18 the consequence of that, which we have seen on
- 19 the Passaic River with the reservoir, when during
- 20 the summertime those rivers are so low and so
- 21 dirty when they do take water up that it causes
- 22 algae problems because of heavy amounts of
- 23 nutrients that are there.
- 24 We have a system that's broken. We 25

have been stealing money from our water bond

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forward, even if it falls under different

- management or governments. So this is a bill
- 3 that is now out there for consideration to
- 4 address the issues here in the paper.
- 5 So I would hope that the DCA, BPU
- and the Council would recommend to the agencies
- 7 that they look at the bill very carefully, make
- 8 improvements so we can do to move forward on
- 9 this, thank you.

10 MS. SANCHEZ: Jeff Tittle is next on

11 the list, New Jersey Sierra Club.

- 12 MR. TITTLE: Thank you. Jeff
- 13 Tittle, Director New Jersey Sierra Club. New
- 14 Jersey is facing a water crisis and we have been
- 15 denying it or rationalizing it for decades.
- Every year we see a cycle, sometimes in the same 16
- 17 year, of drought and flood.

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- We have seen our water supply
- 19 systems being knocked out. Just what's happening
- 20 with the scandal in Trenton right now are we have
- 21 also seen flooding in New Jersey; shutdown of
- 22 vital communication systems and businesses up in
- 23 Bergen County a few years back and the problem is
- that we have a water system that's completely out
  - of balance, and part of it is since this is about

- agents for the last 20 years to balance our
- 2 budget instead of having that money go forward in

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- 3 infrastructure. So we are going broke and we
- 4 have wasted a lot of funding that we should be
- 5 using. How can we turn things around? I think
- 6 one thing we should be looking at is
- 7 conservation, our building codes are 20 years out
- 8 of date, we have never passed any type of real
- 9 conservation efforts.

We still allow people to water their

- 11 lawns in the middle of a tsunami. We have not
- 12 stepped forward and really changed how we do
- 13 business in the State, and in fact, you know,
- 14 when we have conservation during the drought,
- 15 then the water companies come in and the amount
- 16 of money has dropped. What we need to do is we
- 17 need to look at a form of counseling where water
- 18 utilities can use the rate base for conservation
- 19 measures of individual homes, and at the same
- 20 time, restructure our rate system so that people
- 21 who conserve are not penalized for conserving.
- 22 That people who want wastewater get a higher rate
- 23 versus the people who are actually trying to do 24 the right thing.
- 25 We also need to look at how we are

l going to develop going forward. We run sewer and

- water lines out into the middle of nowhere,
- 3 causing sprawl, and we actually end up putting
- 4 development right above our major reservoirs and
- 5 on top of our aquifer recharge areas, and we have
- 6 no real planning when it comes to where and how
- the infrastructure goes. And in fact that is one
- 8 of our biggest problems when you look at the
- 9 State Plan, we have growth areas right next to
- the major reservoirs, on top of the recharge
- 11 areas and protection areas.

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We have a Water Supply Master Plan that is waiting -- 20 years out of date and still waiting to see what it has in it. I think that is the big part of what we have to look at. We also need to have a stable source of funding for open space to protect some of the watersheds and aquifer recharge areas in the State and allowing

aquifer recharge areas in the State and allowinwater utilities to put open space on their rate

20 base would be a way of doing it.

Again, it's cheaper to have cleaner water coming into a treatment facility than going

23 out of it. We also need to reform how our

24 utilities operate. Look at what happens to the

25 Passaic Valley Sewerage Authority and some of the

1 we have is important.

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That we should not be allowing for extension of sewers and waterlines in

4 environmentally sensitive rural areas, and we

5 should not allow the rate base to pay for that.6 We have to develop a formula for

7 fixing the leaky pipes and even in the '60s the

8 pipes were done with porous concrete that leak 9 now and jodines on top of it. Instead, we see

9 now and iodines on top of it. Instead, we see 10 money going out, instead of going to fix the

11 problem in Paterson. Part of it is actually

12 developing the strategic plan for infrastructure

13 to make sure that we have water supply for future 14 generations. The City of Newark has given off

generations. The City of Newark has given offwater supply to many suburbs as is Jersey City

and that is the future development and future

17 growth. We have a system that is broken and we 18 need a lot to fix it. Thank you.

MS. SANCHEZ: Wilma Frey will come up and speak. Wilma is with the New Jersey

21 Conservation Foundation.

MS. FREY: Hello, I am Wilma Frey.

23 I am with New Jersey Conservation Foundation. It

24 is a statewide environmental organization.

I have listened carefully this

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1 other authorities we need to make sure that we

- 2 have strict pay rules in place. And also very
- 3 leery of privatization. We think it is heading
- 4 in the wrong direction. We saw the voters in
- 5 Trenton overwhelmingly reject privatization of
- 6 their water company because they understood that
- 7 selling it off to a private company will mean
- 8 higher water rates and worse service. Same thing
- 9 in Newark, when we were working with the citizens
- 0 opposing the MUA, they were going to go out and
- 11 bond two hundred twenty million dollars, with
- 12 only 10 percent of it to fixed pipes and the rest
- 13 of it is going to Government bureaucracy and
- 14 utilities.

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We have a crisis and need to come up with ways of paying for infrastructure. We have

- 17 pipes in the ground that need to be replaced. We
- 18 have sewer plants that need to be upgraded and in
- 19 New Jersey those plants have a direct impact on
- 20 water supply. If you look at the Passaic River
- 21 you have the plants above the intakes and Little
- 22 Falls and nitrification problem with the Passaic
- 23 River is both a major problem for drinking water.
- 24 There is a lot that has to be done, but I think
- 25 that where and how we spend the limited resources

1 morning and also read the paper, and the one

- 2 thing that I find not explicit at all in the
- 3 paper, when you talk about infrastructure is
- 4 green infrastructure, and I suspect that the
- 5 paper is mainly focusing on the pipes in the
- 6 ground and the plants, the sewer plants and the
- 7 water plants, the purification plants.

While I understand that there are a

9 lot of problems with the pipes in the ground and

10 the plants, I think that it is absolutely

11 critical that the green infrastructure component

12 be considered as part of the assets.

The only place that's mentioned is a

footnote on page 3 where it talks about an EPAtool for water utilities which includes affected

16 watersheds as one component of the utilities

17 assets. It is well understood that land that is

not covered with impervious surfaces, undevelopedlands, open lands, especially forest provides us

with clean water, both groundwater and surfacewater.

22 Clearly the New Jersey Water Supply

Authority has recognized that under Mr. Van Abs
 leadership, it has invested money in the waters

25 of its water supply area to protect that and to

1 make sure that water continues to flow from those

- areas. So I think that this is an essential
- 3 component and that there should be a mechanism
- 4 for protecting these upper watersheds either
- 5 through fee simple or through conservation,
- 6 permanent conservation restrictions which is
- 7 incorporated into the rates charged for water

8 supply.

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9 The other come component that -- I
10 mean the green infrastructure concept applies not
11 only to the provision of drinking water, but it
12 also is part of the wastewater infrastructure and
13 the storm water infrastructure, both of which are
14 mentioned in this paper.

The wastewater infrastructure you are talking probably mostly about, places that are on septic, but it needs to be recognized that there are limitations to what this land can carry and those need to be incorporated into any wastewater infrastructure. Clearly the provision of green infrastructure needs to be incorporated into the planning processes.

I would like to point out at this
time that the Highlands Regional Master Plan does
this. It has made a very firm commitment to

that come, and are associated with privatization
and what they would see in increased costs and
reductions and services.

4 In Newark we were intimately 5 involved to stop the creation of a utility

6 authority, which in itself, were not

7 privatization, but were concerned with the

8 further private partnerships, which would also

9 lead to hire costs for ratepayers and reductions

10 in services. There's a number of ways that these

11 costs come about and I am going to focus most of 12 my comments today on privatization. It was one

13 of the major concerns with how we deal with our

14 investment in the future of our water

infrastructure, which is in need of tremendous

16 amounts of investment.

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By looking towards private investment, we can shift a lot of costs initially, but wind up seeing where ratepayers wind up paying a lot more money down the road.

21 Particularly with private entities 22 that are responsible for routine maintenance and 23 upkeep of pipes, where municipality still owns

24 those pipes, on many instances shoddy materials

and equipment can be used to defer costs that

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1 figure out the water supply capabilities and the

2 wastewater supply, and it has produced a plan

3 which has a capacity for the Highlands Region and

4 this plan is a model that really should be done

5 for the rest of New Jersey.

Unfortunately, I do not believe that the State plan at this point has the capability of incorporating this kind of data. It has not based its conclusions on the kinds of detailed scientific water studies that the Highlands Plan has.

11 has.12 So it's clear that an overall

planning process is needed, which incorporates

the green infrastructure as well as the repair ofthe engineered infrastructure to come up with a

 $16 \quad good\ water\ asset\ management\ plan,\ thank\ you.$ 

MR. WALSH: Jim Walsh, Food andWater Watch. I am the Eastern Region Director.

19 My office is in New Brunswick. We were

20 intimately involved in the efforts in Trenton to

21 stop the privatization for two thirds of Trenton

22 Water System and purchased by New Jersey

23 American.

We found in that campaign that ratepayers were very concerned about the problems 1 result in resources going to shareholders, but

2 wind up being larger capital improvement costs

3 down the road, that can be bore by municipality

4 and municipally owned systems, owned by private5 operators.

5 operators.6 Those systems that are operated and

7 owned by private entities, that same process can

lead to increase costs for ratepayers because ofcapital improvements, than would be borne by

10 ratepayers where the routine upkeep on those

11 systems is not allowed to be considered and rate

12 basis. I heard a comment today that we should be

shifting and allowing private water companies to
 include those routine maintenance costs in their

15 private -- in their rate basis. I challenge that

16 logic moving forward in saying that what we need

to do is give the municipalities the ability to
 re-municipalize their water systems because of

19 other costs that are also associated with

20 privatization.

21 Private water companies do not have 22 the ability to give the low cost, bonds in many

23 instances, that public utilities have the ability

24 to do, which result in higher cost to ratepayers.

25 Private water utilities also must pay taxes which

public municipalities are not required to do and 2 so those are two things that can continue to push 3 cost up on ratepayers.

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We have also seen reduction in jobs 5 in public utilities that go private, whereas 6 private utilities will eliminate workforce, can be reduced service cost in the community, but 8 also eliminate local jobs held by local residents. Another major concern that people in Trenton have with the privatization of their 10 11

municipal water system. We've also seen a number of problems that have come up recently in the State Comptroller's Office, issued an audit of Camden privatization contract. Camden entered into a 20 year lease of its water system in 1999. The State audit found inadequate contract supervision and the company's poor performance cost the city millions of dollars and jeopardized the health

21 Among the audit's findings was that 22 between 2004 and 2008, the utility lost or 23 otherwise could not account for 45 percent of its 24 treated water.

This is what happens when you put

1 MS. SANCHEZ: Thank you Mr. Walsh. 2 MR. PRINGLE: I am Dave Pringle, the 3 Campaign Director for the New Jersey

4 Environmental Federation, the State Chapter Clean 5 Water Action.

6 We have a hundred thousand members 7 in New Jersey, individuals as well as 100 member 8 groups. I'd like to thank the Council for having 9 this hearing today and for how they set it up. I 10 think putting it out in the paper first and 11 having that be focused as opposed to a bunch of 12 talking and a bunch more worthwhile, wait to hold

13 these annual hearings. Thank you and also thank 14 you for raising this issue. 15 It is certainly not -- asset 16 management and accounting is not the sexiest issue out there, but it's as important, if not 17

18 more important than so much else we do in the 19 water field.

20 I hope that this hearing and the 21 report become a launching pad to implement. We 22 generally support the white paper. I think it's 23 very well laid out and focused issues. Asset 24 management is, I think, a classic example of

25 penny wise pound foolish, requires getting over

private water utilities in charge of our publically owned utilities.

and safety of its residents.

I ask you to look towards long term financing solutions, not short term, that private water companies offer us. Long term financing, we need to push the Federal Government to

7 increase in investment in drinking water and 8

wastewater infrastructure and create a dedicated

fund that can be used to invest in public

drinking water and wastewater infrastructure. We 11 have launched a national campaign called Renew

12 America's Water. Specifically in doing that,

13 States like New Jersey and Trenton, Newark across

the State need the additional resources and long

15 term will be able to ensure the integrity of our

16 drinking water resources, when we put adequate

17 investment there, but continue to maintain public 18

control of these resources.

19 I ask the Council to condition the 20 Renew America Water Campaign, I have included a

21 fact sheet there and join us in calling on

22 Federal Government to create a trust fund that

23 provide for sustainable long term resources to

drinkable resource systems. Thank you very much

for your time.

1 inertia, requires spending money upfront, but it

will save billions, I mean billions over the next

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3 20 years if we do it. Preventing pollution, you

4 know, eliminating -- not eliminating, but

5 focusing more on prevention then treatment and 6 control will save us money and asset management

7 is going to be the best vehicle to get us there.

There are a series of things we hope 9 that need to happen after this hearing, and we 10 hope that Council will use its pulpit to get administration and the legislation to do the

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things necessary to implement.

13 It should be mandated, we need --14 there can be -- we should be using environmental 15 infrastructure trust to help utilities and the

16 public sector, when they are in need of the water 17 to implement it. We need funding to fund those

18 billions of dollars. I think that we should be

19 doing -- we can't help new development enough in

20 terms of impact fees, that is an appropriate

21 source of this. That is not the most popular 22 thing to be saying with this economy and with

23 this administration, but if we don't spend the

money and find the money now, it is going to cost 24

25 us that much more in the long run.

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|--|---|----------------|---|
| 1                                      |   | 1              |   |
| $\begin{bmatrix} 1 \\ 2 \end{bmatrix}$ | When Wilma talked about the green   |                | and thank you all very much for your              |
| 2                                      | infrastructure, you know, I just assumed that was   | 2              | participation.                                    |
| 3                                      | in there. To me it's green infrastructure is the  | 3              | (Whereupon the hearing was concluded              |
| 4                                      | classic solution to asset management. But I   | 4              | at 1:00 p.m.)                                     |
| 5                                      | think Wilma raises a good point. To me, it's  | 5              |   |
| 6                                      | assumed, but it's inappropriate to make that  | 6              |   |
| 7                                      | assumption now that I am thinking about it. So I  | 7              |   |
| 8                                      | think as the white paper is going to be edited or   | 8              |   |
| 9                                      | implemented that buying open space is more  | 9              |   |
| 10                                     | important, much preferable asset management then,   | 10             |   |
| 11                                     | you know, putting on a tertiary level of  | 11             |   |
| 12                                     | treatment in our sewer treatment plants.  | 12             |   |
| 13                                     | In terms of private versus public,  | 13             |   |
| 14                                     | our organization doesn't have we are not  | 14             |   |
| 15                                     | formally pro or anti-privatization. There are   | 15             |   |
| 16                                     | outstanding private utilities and there are   | 16             |   |
| 17                                     | horrible ones. Just as there are outstanding  | 17             |   |
| 18                                     | public ones and horrible ones. United Water sold  | 18             |   |
| 19                                     | watershed land in the '80s that was outrageous,   | 19             |   |
| 20                                     | that was a private entity. What is going on in  | 20             |   |
| 21                                     | Trenton? Waterworks is equally outrageous and   | 21             |   |
| 22                                     | there's concerns on both. Too often the private   | 22             |   |
| 23                                     | sector is too concerned about profits. Too often  | 23             |   |
| 24                                     | the public sector is too concerned about putting  | 24             |   |
| 25                                     | them in charge of the water and not turning on  | 25             |   |
|  | 79  |                | 81  |
| 1                                      | the valves the right way, and people lose water   | 1              | CERTIFICATE                                       |
| 2                                      | and people's health are at risk in Mercer County,   | 2              | I, LINDA L. PSYLLOS, a Certified Court            |
| 3                                      | 200,000 people a week ago. And I will leave it  | $\frac{2}{3}$  | Reporter, License XI 1184, and Notary Public of   |
| 4                                      | at that.  | 4              | the State of New Jersey, do hereby certify that   |
| 5                                      | So I think the most important thing   | 5              | the foregoing is a true and accurate transcript   |
|  | coming forward out of this would be for the   | 6              | of the testimony as taken stenographically by and |
| 6                                      | Council to keep their eye on the price and keep   | 7              | before me at the time, place and on the date      |
| 8                                      | the eye on the price in terms of the  | 8              | hereinbefore set forth.                           |
| 9                                      | administration, in terms of the utilities and the   | 9              | I DO FURTHER CERTIFY that I am neither a          |
| 10                                     | legislature to focus on this so that we can have  | 10             | relative nor employee nor attorney nor counsel of |
| 11                                     | the right solutions moving forward. Thank you.  | 11             | any of the parties to this action, and that I am  |
| 12                                     | MS. SANCHEZ: Would anyone else care   | 12             | neither a relative nor employee of such attorney  |
| 13                                     | to speak that may not have signed up that would   | 13             | or counsel, and that I am not financially         |
| 14                                     | like to say a few words now that you have heard   | 14             | interested in the action.                         |
| 15                                     | everything else?  | 15             | interested in the action.                         |
| 16                                     | I thank you for the public input.   | 16             | Philip X, Toullos                                 |
| 17                                     | We heard some things that we missed, possibly we  | 17             |   |
| 18                                     |   | 18             | Notary Public of the State of New Jersey          |
| 19                                     | need to polish up for this paper, and I don't know if we got a definitive answer on   | 19             | Dated: November 15, 2010                          |
|  | KILOW II WE YULA UCHIILIYE AHSWEL UH  | 19             | Dates. MUVEHIUEI 13, 2010                         |
|  |   | 20             | •   |
| 20                                     | privatization and whether that is as good or a  | 20             |   |
| 20<br>21                               | privatization and whether that is as good or a bad way to go, or what it can offer precisely to   | 21             |   |
| 20<br>21<br>22                         | privatization and whether that is as good or a<br>bad way to go, or what it can offer precisely to<br>this, but I think that is something that we can                                   | 21<br>22       |   |
| 20<br>21<br>22<br>23                   | privatization and whether that is as good or a bad way to go, or what it can offer precisely to this, but I think that is something that we can kick around, the pros and cons of that. | 21<br>22<br>23 |   |
| 20<br>21<br>22                         | privatization and whether that is as good or a<br>bad way to go, or what it can offer precisely to<br>this, but I think that is something that we can                                   | 21<br>22       |   |